

The Lone Worker Australia **LWA-101** is the easiest portable mobile safety companion – with just ONE button to call for **Help Assistance!**

### FEATURES:

- 2 way audio direct to our professionally staffed Incident Response Centre (IRC)
- Customised response can be provided to assist you in the event of an emergency situation.
- Police, Fire, Medical etc – Assistance is just ONE push away.



The mobile telephone 3G network SIM cards inside the device allows the user to travel and go about their daily routine, work, play, holiday etc.

With-out the limitation of a base station type system generally associated with home or alarm based medical or duress systems.



1:1 Scale

### TO TURN THE LWA-101 ON

Push and hold the side button for 5 (five) seconds the device will vibrate and LED will flash fast..... Release the button and the device will start up.

Once the device has found mobile communications network and is ready for use, the **RED LED** will pulse every 4 seconds.

### TO TURN THE LWA-101 OFF

Push and hold the side button for 5 (five) seconds, the device will buzz and then beep 3 times..... Release the button and the device will now shut down.

### TO ACTIVATE HELP ASSISTANCE ALERT

Push and hold the Large Circle button on the front of the LWA-101 for 5 (five) seconds, the device will buzz and **RED LED** will flash fast,

Release the button....

1. The device will automatically send a detailed message to the IRC containing your client number, current or last known location with time and date.
2. Device will then look for up to 40 seconds to confirm its location – *very important we send assistance to the correct location* – as soon as the device can confirm its current location or after 40 seconds, the device will send 2nd message with same or updated details to the IRC.
3. Device will then beep once indicating to the user the voice line to the IRC is being established.
4. When 3 beeps are heard, the device voice line to the experienced IRC operations staff is now available – open 2 way communications line
  - The operator will remain silent listening in, assuming aggravation is present
  - Be very specific about what assistance you require or situation you are in
  - The operator can talk to you but if safe to do so
5. 2 way audio line will remain open until the operator is satisfied that the user is safe or help is on site.

### TO MANUALLY UPDATE YOUR LOCATION.

LWA is not a tracking company and do not, unless specifically requested for high risk, keep track of where the device is, as this can be very invasive to some people.

So we ask you to let us know *Where you are, When you won't*, remembering that the most up to date location information is required by the device and the IRC when **HELP BUTTON** is pushed, as mentioned above.



1. Ensure device is already turned ON
2. Push the ON / Off Button for 1 second
  - The device will beep once
  - Release the button and the device will “look” for its current location and send updated message to IRC with time and date, which is good practice if visiting multiple properties.
  - If location is found successfully the **BLUE LED** will pulse in sequence with **RED LED**.

### TO CHARGE THE LWA-101

Simply insert the device in to the vertical cradle supplied, keyhole side down, logo showing

Ensure the USB lead is plug into rear of the cradle and this is supplied power.

The **BLUE LED** will become solid and the **RED LED** will flash rapidly acknowledging connection, after a short period, the **BLUE LED** will remain solid while charge is being received.

Rechargeable battery is fully charged in 2 hours

Well maintained fully charged battery will last up to 5 days.

**Note:** *Regular charging is recommended and will help give longevity. Constant low battery reports will diminish the life of the battery and void warranty.*