



The **LWA-SoS** device is many things to many people, small, discreet and easy to use! But above all it provides peace of mind to those who may at times find themselves alone.

FEATURES:

- Light Weight
- Portable
- Simple alarm activation - central “SOS” button
- 2 x extra optional programmed call buttons
- 2 way audio communications on all calls made through the SoS device.
- LEDs indicating GPS availability, Mobile network connection, alert activation and low battery warning
- GPS location sent to IRC (when monitoring enabled)
- Location reports indicating date and time, can be sent at regular intervals or manually by the user.





INSTRUCTIONS

The LWA-SoS companion (pictured right) is easy to use, with just three (3) LED indicators with call buttons below them.

The right hand **LED is Blue** and indicates GPS signal is currently being received.

The button (Call button # 1) is used as a quick speed dial function for easy 2-way communications with a nominated phone number.

To end the call - Simply push the middle button 1 second to hang up the call when finished.

The centre **LED is Red** and indicates power and normal operations.

The centre button (SOS) is used to activate a silent "**HelpMe**" alert message in the 24hr Incident Response Centre (IRC).

When the button is pushed for six (6) seconds, an SMS containing, last known GPS location and "**HelpMe**" message with time and date is sent to the Incident Response Centre.

Followed by a 2 way voice call is initiate to an experienced Security operator enabling them to quietly monitor your situation and act accordingly to your current emergency.

Note: *The user cannot finalise this emergency RED alert call, the operator will stay online listening and assisting you until they know the client is safe and well...*

Note: *If you have a STOP and DROP companion device the Red Alert alarm can be automatically activated when the device registers a sudden impact.*

The left hand **LED is Amber** and indicates GSM (Mobile network) connectivity.

The button (Call button # 2) is used as a quick speed dial function for easy 2-way communications with a second nominated phone number.

To end the call - Simply push the middle button 1 second to hang up the call when finished.

The right hand side of the unit is the **ON / OFF** and Status button + SIM card holder.

ON = Simply **press and hold the button** until all 3 lights start to flash.

Release the button (unit will now configure itself).

In approximately 45 seconds the **lights will start to flash** in a regular sequence, indicating status as described above.

Unit is now ready for use

OFF = Simply **press and hold the button** until all 3 lights start to flash, release the button (unit will now turn OFF)

CARE OF UNIT

The unit should either be ON your person or ON charge.

Use of Charger...

When not in use, the unit should be placed on charge.

If battery is exhausted you **MUST NOT** charge from 0 – 100 % in one charge session.

Continual low battery alerts will diminish battery life.

When on charge, some functions are still active such as Status report and SoS.

Use the charging tools provided (GPO/USB charger head + USB to mini USB lead).

1. Plug mini USB into the side of the unit as described above – Plug only fits one way – if unsure, check shape and **DO NOT** force the plug as damage will occur
2. Plug the USB lead into the GPO plug provided
3. Plug the GPO plug head into a suitable 240v general power outlet
4. Ensure outlet is turned ON and active

All LED's should flash for short period to indicate connection, then only **RED** will stay solid while unit is charging – if no solid **RED LED** then NO charge !

If the unit is turned ON, when fully charged all LED will flash in sequence as normal operations (proving GPS & mobile signal are available – see above)

If unit is turned OFF, when fully charged, **RED LED** will also go out, leaving NO lights

Charge time = approx 2 hours / Battery life approx 4 days (standard use)

The above use, will ensure the unit is always at maximum charge, ready for use when required.

Handling

- Whilst the unit is designed to withstand normal wear and tear, it is not waterproof.
- It is as robust as your mobile phone and other electronic devices.
- If it is immersed water for any period of time it will not reliably function again.

SIM card

The SIM card is not suitable for any other device and is NOT to be removed from the unit under any circumstances as damage may occur.

